II. Situation:

There is a web form to send a link to a video

The user enters an email, clicks the Send button, after which the recipient receives an email

with a link. When one clicks on the link, the video is opened in the window and can be played.

**Task: Come up with several bugs and describe them in the form of bug reports (in English).**

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| **Bugs RAPORT** | | |
| **Objective of the tests** | Verify the functionality of the web form for sending a video link, including entering an email address, sending the link, delivering the email message, and playing the video. Ensure smooth user experience and identify any errors or issues in the process. |
| Application: Name and Link | Application XXX  Link: XXXXXXX |
| Operating System | Windows 11 Home 64-bit |
| Web Browser | Google Chrome Wersja 111.0.5563.111 |
| Additional Tools | Screenpresso 2.1.80. (.NET 4.8) |
| Date and time of the test: | 27.05.2023 20:30 |
| Tester | Iwona Klewicka |

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| **BUG ID** | **BUGS DESCPRITION** | **PRIORITY** |
| **S1-B1** | **Unable to send video link using the web form**  **Description:** After entering a valid email address in the web form to send a video link and clicking the "Send" button, the recipient does not receive any email. This issue prevents users from sharing video links through the web form, disrupting the intended functionality.  **Steps to reproduce:**  1.Go to the web form for sending a video link.  2.Enter a valid email address in the email field.  3.Click the "Send" button.  4.Verify if the recipient receives the expected email with the video link.  **Expected result:** The recipient should receive an email with the video link.  **Actual result:** The recipient does not receive any email.  **Attachment**: S1-B1.mp4 | **Critical** |
| **S1-B2** | **Broken video link in email**  **Description:** After opening the recipient's inbox and clicking on the video link in the email, the video cannot be played.  **Reproduction steps:**  1.Receive an email containing a video link.  2.Open the email and locate the video link.  3.Click on the video link to open it.  4.Observe an error message or a blank page instead of the video playback.  **Expected result**: The video should open in a new window and be playable.  **Actual result**: Clicking on the video link leads to an error with a broken link or a blank page.  This issue prevents the recipient from accessing and playing the video through the provided link, hindering the intended functionality.  **Attachment**:S1-B2.mp4 | **Critical** |
| **S1-B3** | **Sending an incorrect video link to the recipient**  **Description**: After entering a valid email address in the email field of the web form and clicking the "Send" button, the recipient receives an incorrect video link.  **Reproduction steps:**  1.Access the web form designed for sending video links.  2.Enter a valid email address.  3.Click the "Send" button.  4.Check the received email of the recipient and compare the video link with the intended video to be shared  **Expected result**: The recipient should receive an email with the correct video link.  **Actual result:** The recipient receives an email with an incorrect video link that doesn't correspond to the intended video.  **Attachment**:S1-B3.mp4 | **Critical** |
| **S1-B4** | **Issues with video playback after clicking the link**  **Description:** After receiving an email containing a video link and opening it in a new window, there are problems with smooth video playback.  **Reproduction steps:**  1.Receive an email containing a video link.  2.Open the email and locate the video link.  3.Click on the video link to open it.  4.Observe issues with video playback, such as lagging, interruptions, or buffering.  This problem negatively impacts the user experience by hindering smooth video playback.  **Expected result**: The video should play smoothly without any interruptions.  **Actual result:** Video playback is interrupted, experiencing lagging, buffering, or other playback issues.  **Attachment:**S1-B4.mp4 | **Medium** |
| **S1-B5** | **Error opening video in a new window**  **Description**: After receiving an email with a video link and clicking on the link to open the video in a new window, the expected opening does not occur.  **Reproduction steps:**  1.Receive an email containing a video link.  2.Click on the video link to open it in a new window.  3.Observe the lack of opening of a new window or a video playback interface.  This problem prevents users from accessing the video and playing it using the provided link, which disrupts the intended process.  **Expected result**: Clicking on the video link should open a new window with a video playback interface.  **Actual result**: Clicking on the video link does not open a new window or launch the video playback interface.  This issue prevents users from accessing the video through the provided link.  **Attachment:**S1-B5.mp4 | **Hight** |
| **S1-B6** | **Distorted video display after opening the link**  **Description:** After clicking on the received video link and opening it in a new window, the video is displayed incorrectly.  **Reproduction steps:**  1.Open the email containing the video link.  2.Click on the video link to open it in a new window.  3.Observe if the video is displayed correctly without any distortions or image issues.  **Expected result:** The video should be displayed correctly without any distortions or image problems.  **Actual result:** After opening the video, distortions, lack of image, or other display issues occur.  This issue distorts the video and makes it difficult for users to comfortably watch video content through the provided link.  **Attachment**:S1-B6.mp4 | **Medium** |
| **S1-B7** | **No sound in video after opening the link**  **Description:** After clicking on the received video link and opening it in a new window, the video is displayed correctly without any visual disturbances, but there is no sound.  **Reproduction steps:**  1.Open the email containing the video link.  2.Click on the video link to open it in a new window.  3.Observe if the video is displayed correctly without any visual disturbances.  4.Check if the sound is playing correctly.  **Expected result:** The video should be displayed correctly, both in terms of visuals and sound.  **Actual result:** After opening the video, there is no sound despite the correct display of visuals.  This issue hinders the full video experience as users are unable to hear the audio associated with the video content.  **Attachment**:S1-B7.mp4 | **Hight** |
| **S1-B8** | **No confirmation for video link submission**  **Description**: After entering a valid email address in the email field of an online form and clicking the "Send" button, the sender does not receive any confirmation of the successful submission of the message.  **Reproduction steps:**  1.Enter a valid email address in the email field of the online form.  2.Click the "Send" button to submit the video link.  3.Check if you receive any confirmation of the video link being successfully sent or any notification indicating the operation's success.  **Expected result:** After submitting the form, the user should receive a confirmation of the video link being sent.  **Actual result:** There is no confirmation of the video link being sent. The user does not receive any message informing them of the successful form submission.  This issue prevents the user from receiving confirmation of whether the video link was successfully sent.  **Attachment:**S1-B8.mp4 | **Low** |
| **S1-B9** | **Long delay in receiving email with video link**  **Description:** After entering a valid email address in the email field of an online form and clicking the "Send" button, the recipient receives the email with a significant delay.  **Reproduction steps:**  1.Enter a valid email address in the email field of the online form.  2.Click the "Send" button to send the video link.  3.Observe the waiting time to receive the email with the video link.  4.Check if the email is delivered within a short period of time.  **Expected result**: After clicking the "Send" button, the user should receive an email with the video link promptly.  **Actual result:** The user experiences a long delay in receiving the email with the video link.  This problem can mislead the user and make it difficult to use the video link sending feature. | **Low** |
| **S1-B10** | **Security error - insecure connection**  **Description**: After clicking on the video link in the received email, the browser displays a message about an insecure connection, indicating a lack of SSL certificate or other security issues.  **Reproduction steps:**  1Receive an email containing a link to the video.  2.Click on the video link in the received email.  3.Notice the browser message indicating an insecure connection or a lack of SSL certificate.  **Expected result**: After clicking on the video link, the browser should securely open the video page without displaying any messages about an insecure connection.  **Actual result:** After clicking on the video link, the browser displays a message about an insecure connection, indicating a lack of SSL certificate or other security issues.  **Attachment**:S1-B10.jpg | **Hight** |
| **S1-B11** | **Exceeding character limit when sending a link**  **Description:** While entering an email address in an online form, the user enters a video link that is very long, exceeding the accepted character limit.  **Reproduction steps:**  1.Open the online form that includes an email field.  2.Enter an email address in the appropriate field.  3.Copy and paste a very long video link into the designated link field.  4.Click the "Send" button or the relevant button to submit the form.  **Expected result:** The user should receive feedback confirming the successful submission of the form with the video link. The character limit should be adjusted to accommodate the length of the link, allowing it to be sent in its entirety.  **Actual result:** The user receives an error message or warning indicating that the character limit in the link field has been exceeded. The form cannot be submitted due to the long link. | **Medium** |
| **S1-B12** | **Dysfunctional "Send" buton**  **Description**: After clicking the "Send" button in the link submission form without entering any other data, the button remains active.  **Reproduction steps:**  1.Access the online form for submit video link.  2.Do not enter any data in the email field.  3.Click the "Send" button.  4.Check if the "Send" button is active or if a message appears indicating the need to enter an email address.  **Expected result:** The "Send" button should be inactive or a message should appear prompting the user to enter an email address.  **Actual result:** The "Send" button remains active even if the email field is empty, which can lead to unintended actions.  This issue allows users to submit the form without providing an email address, which can result in data loss and erroneous behavior.  **Attachment**:S1-B12.mp4 | **Hight** |
| **S1-B13** | **Absence of email address validation**  **Description**: The link submission form does not validate the correctness of the entered email address.  **Reproduction steps:**  1.Access the online form for submitting a video link.  2.Enter an incorrect email format, such as "abc" instead of "xxx@gmail.com".  3.Click the "Send" button.  4.Check if the form accepts the invalid email format without displaying an error message.  **Expected result**: The form should validate the entered email address format and display an error message for an incorrect format.  **Actual result**: The form accepts an invalid email format without providing any feedback or error indication, potentially leading to delivery issues or inaccurate information.  This issue allows users to submit the form with an incorrect email address, which can result in erroneous or undelivered messages.  **Attachment**:S1-B13.mp4 | **Medium** |
| **S1-B14** | **Lack of email address length validation**  **Description**: After entering an email address with a very long length that exceeds the character limit and submitting it, no error message is displayed.  **Reproduction steps:**  1.Go to the online form for sending a video link.  2.Enter an email address with a very long length that exceeds the accepted limit for email addresses, for example, „longlonglonglonglonglonglonglonglonglong123456789@gmail.com”.  3.Click the „Send” roce.  4.Check if the form does not display any warnings or messages about exceeding the email address length limit.  **Expected result:** The form should perform length validation on the email address and notify the user about exceeding the character limit.  **Actual result:** The form does not validate the length of the email address and allows the entry of a very long address.  **Attachment**:S1-B14.mp4 | **Low** |
| **S1-B15** | **Lack of multiple recipients suport**  **Description**: The form does not allow adding multiple recipients in the email field, making it difficult to share the video with a larger group of people.  **Reproduction steps:**  1.Go to the online form for sending the video link.  2.Enter only one recipient’s email address in the email field.  3.Try adding additional recipients by entering their email addresses in the same field or in other available fields.  4.Check if the form does not allow adding more than one email address as recipients.  **Expected results:** The form should roces adding multiple recipients in the email field. The ability to enter multiple email addresses should facilitate sharing the video with a larger group of people.  **Actual results:** The form does not allow adding multiple recipients in the email field. Only one email address can be entered as a recipient, making it difficult to share the video with a larger group of people.  **Attachment:**S1-B15.mp4 | **Low** |
| **S1-B16** | **Disclosure of recipients email addresses**  **Description:** During the roces of sending a video link, the form may disclose the email addresses of other recipients, which violates their privacy.  **Reproduction steps:**  1.Access the online form for sending a video link.  2.Enter your email address in the appropriate field.  3.Add several other recipients by entering their email addresses in the designated recipient field.  4.Click the "Send" button or the corresponding button to submit the form.  5.Check if, upon sending the form, other recipients receive an email with visible email addresses of other recipients.  **Expected result**: The form should ensure the privacy of recipients by not disclosing their email addresses to other recipients. Each recipient should only see their own email address in the received message.  **Actual result:** The form discloses the email addresses of other recipients in the sent email, thereby compromising the privacy of recipients. Each recipient can view the email addresses of other recipients, which may be unintended and undesirable.  **Attachment**:S1-B16.mp4 | **Hight** |